

UPDATED 02/28/2013: Transportation Worker Identification Credential (TWIC) – Mobile Enrollment and Activation Services

As the first TWICs approach their expiration date, TSA has been contacted by a number of stakeholders interested in establishing mobile enrollment and activation services at their facilities. TSA understands the flexibility that mobile enrollment and activation services provide, not only for TWIC renewals, but for the recently started Extended Expiration Date (EED) TWIC.

In spring 2013, TWIC enrollment services will begin transitioning to a new contractor, MorphoTrust, under a Universal Enrollment Services (UES) contract. The UES contract will include enhanced mobile enrollment services, Enroll Your Own (EYO), and bulk payment arrangements. It is anticipated that MorphoTrust will begin providing these services in mid-summer 2013. Details will be provided a few months prior to commencement of these services.

During the transition period from TWIC to UES, the TWIC contractor, Lockheed Martin, has offered mobile enrollment and activation services to companies or entities interested in receiving on-site TWIC services and bulk payment options. As of mid-February 2013, with current resources, all mobile enrollment and activation capability has been filled through the end of the Lockheed Martin contract. LM will be acquiring additional activation stations to increase their capability but it will still be limited. Please consider alternate plans such as utilizing fixed enrollment centers or requesting mobile services after completion of the UES transition.

TSA is working to provide systematic bulk payment and submission options for those wishing to use the EED option. The intent of this service is to allow an organization to complete a bulk payment and submission process for EED TWICs. Bulk payment and submission of EED requests will be offered at no cost.